

Limited Product Warranty Chart & Pixel Policy

Based on the Sub-pixel Defect criterion, see below the specification for the number and type of defects deemed to be acceptable for each panel type:

Panel Type	Native Resolution	Bright Sub-pixel	Dark Sub-pixel	Total Sub-pixel
Full HD (FHD)	1920x1080 (1080p)	3	5	5
Quad HD (QHD)	2560x1440 (1440p)	3	5	5

Any LCD panel with less than three sub-pixels will not meet the RMA standard and hence not be accepted for warranty claim relating to sub-pixel defects.

We reserve the right to make final judgement of warranty claims after closer examination of your defective product.